

# Steven Hoang

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## EDUCATION

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**University of California, Riverside**

*Bachelor of Science in Computer Science*

Riverside, CA

*Sept. 2019 – June. 2023*

## EXPERIENCE

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**Student IT Support Assistant**

*Centennial High*

August 2015 – December 2016

*Corona, CA*

- Skillfully troubleshooted hardware and software issues for school staff
- Effectively applied technical knowledge to identify and resolve complex issues
- Ensured timely resolution of problems, minimizing disruptions to staff productivity

**Customer Service Representative (Family Business)**

*Regen Nails, ChiChi Nails*

Jun 2014 – Sept 2019

*Corona, CA*

- Provided exceptional customer service, resolving a wide range of inquiries and issues promptly
- Managed cashier duties with precision, maintaining accurate transactions and accountability
- Demonstrated effective problem-solving skills to ensure customer satisfaction and retention

**Community Service Committee**

*Centennial High Key Club*

August 2016 – June 2017

*Corona, CA*

- Coordinated and delivered community service opportunities to organization members
- Administered and scheduled set times for community service activities in collaboration with event managers
- Collaborated with volunteers to implement impact service projects, addressing specific needs and contributing to the betterment of our community

## PROJECTS

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**FlushFinder** | *JavaScript, Java C++, Ruby, Starlark*

Jan 2023

- Developed the front-end using React Native, ensuring a responsive and visually appealing user interface.
- Integrated the Google Maps Platform API to provide interactive maps within the app, enhancing location-based features and user engagement.
- Successfully deployed the application locally using Expo Go, streamlining testing and development processes for efficient iteration.
- Demonstrated advanced proficiency in mobile app development, employing technologies like React Native and Google Maps API to deliver a seamless user experience.

**Simple Laser Tag Device** | *JavaScript, C, C++, CSS, HTML*

February 2023 - March 2023

- Developed a simple task scheduler to manage game events and actions, utilizing concurrent synchSMs for tasks to execute simultaneously, creating a seamless and immersive game play experience.
- Designed a highly responsive and dynamic React front end, enabling efficient management of user interactions for an engaging user experience.
- Collaborated on embedded systems, incorporating hardware features to create the device, ensuring seamless integration with the overall project.
- Implemented Major Parts of the wiring and code for the device for Arduino.

## TECHNICAL SKILLS

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**Languages:** Java, Python, C/C++, JavaScript, HTML/CSS

**Frameworks:** React/React Native, Node.js, WordPress, Material-UI

**Developer Tools:** Git, Google Cloud Platform, VS Code, Visual Studio, PyCharm, IntelliJ, Eclipse

**Libraries:** pandas, NumPy, Matplotlib